

## **Quality Policy**

Strutless Bracket Systems Ltd. is committed to delivering quality products and customer service. Complete adherence to client's realistic quality requirements is fundamental to the Company's business.

It is the policy of Strutless Bracket Systems Ltd. to:

- Achieve and maintain a level of workmanship which will be a guarantee to customers that the products manufactured will consistently conform to the quality standard demanded and conform to statutory and regulatory requirements.
- Continually document, develop and improve the companies Quality System, which is designed to lay down procedures which will achieve this policy and is available to all employees and customers.
- To provide a process of Internal Auditing, Quality Analysis and Management Review to document, prove, monitor and continually improve the effectiveness of the Quality system and objectives and enhance Customer satisfaction.
- To hold an Annual Management Review Meeting which will be the framework that will determine Quality Objectives, their measurement and review and the setting of targets for future improvement of the system.
- To ensure all personnel, at all levels, take on board the issue of 'quality' by performing their task correctly, conscious of the fact that they are making a vital contribution to this goal.
- To maintain and develop our Business Management System for ISO9001:2015 accreditation.
- Promote, Develop and Maintain a Company culture of Continuous Improvement.

Our Company will commit the necessary resources required to implement these principles.

Ian P. Griffiths Chairman